## B.Pharm.First Semester (New)

## 35305 : Communication Skills : BP 105 T

AV - 2367 Add P. Pages: 1 Max. Marks: 35 Time: One & Half Hours Notes: 1. All question are compulsory. 2. Answer all question. 3. Use of pen Blue/Black ink/refill only for writing the answer book. 10 1. Solve any one of following. What is communication? Explain importance of communication in details Discuss element of communication with following points face to face communication, voice tone, body language, eye contact and verbal communication. 25 2. Solve any five. Write about verbal communication. a) b) Discuss important factor. Responsible for interview. Does language becomes barrier? How? c) How group discussion is held? d) What things are necessary for effective writing? e) What are the objectives of interview? f) What are the techniques of presentation? g)

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