

Bachelor of Vocation Semester-VI Examination
6 BVC GEC 2
SOFT SKILL DEVELOPMENT-III

Time : Three Hours]

[Maximum Marks : 40

Note :—All questions carry equal marks.

1. (a) Explain the concept of corporate culture. 5
- (b) Discuss the features of a good team player. 5

OR

2. (a) Describe professionalism at workplace. 5
- (b) Discuss the concept 'Goal-Oriented'. 5
3. (a) What is Emotional Intelligence? 5
- (b) Describe Win-Win attitude. 5

OR

4. (a) Discuss the concept 'Proactive'. 5
- (b) What is adaptability to change? 5
5. (a) Discuss the role of Employees in an organisation. 5
- (b) Sound Physical Health is the basis of Effective performance. Comment. 5

OR

6. (a) How to motivate Employee? 5
- (b) Explain the importance of Evaluation of an Employee. 5
7. (a) Describe CRM Model. 5
- (b) Explain the reasons for failure of CRM. 5

OR

8. (a) Elaborate the significance of CRM model. 5
- (b) Discuss Value Addition Chain. 5

